

The Upper Management, in order to guarantee a product / service based on the maximum satisfaction of its Customers, and more generally, of all the interested parties, in compliance with the legislation applicable to company activities, defines as reference principles of its Quality Policy:

Attention focused on the Customer and the interested parties

Meccanica Sepriesi is committed to understanding the needs of customers and plans its activities to fully satisfy them.

In the same way it operates in compliance with requests and requirements:

- of the other companies of the Pozzi Group
- of the country in which it operates, complying with laws and regulations
- of all the parties involved in its processes considered critical

Process approach

Aware of the fact that customer satisfaction cannot be achieved to the detriment or in contrast with internal needs for efficiency and continuous improvement, Meccanica Sepriesi identifies the different activities of its organization as processes to plan, control and constantly improve and better activate the resources for their implementation and manages its processes to define unique:

- objectives to be pursued and the expected results
- responsibilities and resources used

Process approach

The Upper Management of Meccanica Sepriesi assumes responsibility for the effectiveness of its QMS, making all the necessary resources available and ensuring that the planned objectives are compatible with the context and the strategic guidelines. It communicates the importance of the QMS and actively involves all the parties involved, coordinating and supporting them.

Evaluation of risks and opportunities

Meccanica Sepriesi plans its processes with a risk-based thinking approach (RBT) in order to implement the most appropriate actions to:

- evaluate and deal with risks associated with processes
- exploit and reinforce the identified opportunities
- promote an adequate sense of proactivity in managing its own risks at all levels of the organization.

Involvement of staff and interested parties

Meccanica Sepriesi is aware that the involvement of staff and all interested parties, together with the active participation of all collaborators, are a primary strategic element. It promotes the development of internal professionalism and the careful selection of external collaborations in order to equip itself with competent and motivated human resources.

Improvement

Meccanica Sepriesi sets itself the permanent goal of improving the performance of its QMS. The preliminary assessment of the risks and opportunities associated with company processes, internal and external verification activities, and management review together with the monitoring of appropriate parameters are the tools that the Management puts in place to achieve a rational management oriented to continuous improvement of company performance.

The tool adopted for the persecution of the Quality Policy is a Quality Management System compliant with the UNI EN ISO 9001 ed. 2015.